RETURNING INSTRUCTIONS

You have the right under the Finnish Consumer Protection Act to exchange or return all or part of your order within 14 days of receiving the order. The right of return only applies to unused and marketable products in the original packaging. The right of return only applies to unused products in the original packaging.

Please fill in returning form and send it to us together with returnable products. You can use the same package in wchich you received your order. The customer should pay the shipping cost of the return while sending the package. You can use the desired Postal office or courier company.

**Returning address:**
Lebigem Oy, Televisiotie 9, 15860 Hollola, Finland. tel. +358 44 2000 123

We will investigate the returned products and refund the amount of the products according to the payment method used in purchase. We will return the shipping costs of the order only if you return the complete order. In case of exchange, we will replace the new product with no shipping costs, so you only pay the shipping costs for the return.

|  |  |
| --- | --- |
| Date of return |   |
| **SENDER** |
| Company name |   |
| Contact person |   |
| Telephone |   |
| Email |   |
| IBAN account number (only if you paid via bank transfer (prepayment) |   |
| **PRODUCTS TO BE RETURNED** |  |
| Product Code:  | Amount: | Product name: |
|   |   |   |
|   |   |   |
|   |   |   |
|   |   |   |
| **Products ordered in exchange** |  |
|   |   |   |
|   |   |   |